

Privacy and cookie statement (GDPR)

Aowajoy

Contact details

Joy Ligteringen (legal entity and owner)

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We process your personal data when you register for the mailing list or contact us via the contact form. Below you will find an overview of the personal data that is processed:

- Possibly last name, possibly first name
- E-mail address
- Internet browser and device type.

Special and/or sensitive personal data that Aowajoy/Joy Ligteringen collects on the website houseofjoy.online

The website and/or service does not intend to collect data about website visitors who are younger than 16 years of age. Unless they have permission from parents or guardians. However, it is not possible to check whether a visitor is older than 16. We therefore recommend that parents be involved in their children's online activities to prevent data about children from being collected without parental consent. If you are convinced that Aowajoy/Joy Ligteringen has collected personal information about a minor without this consent, please contact us at contact@aowajoy.com and this information will be deleted.

For what purpose and on what basis do we process personal data?

Aowajoy/Joy Ligteringen processes your personal data for the following purposes:

- Sending a newsletter
- To be able to email you if this is necessary to provide my services
- Analyzing (using Google Analytics) your behavior on the website in order to improve the website and tailor the range of services to your preferences.
- Tracking your surfing behavior to better tailor the services to your needs.
- Also processes personal data if Joy Ligteringen is legally obliged to do so.

Automated decision making

Aowajoy/Joy Ligteringen does not make decisions on matters that could have major consequences for people based on automated information processing. This concerns decisions that are made by computer programs or systems, without a human being involved.

How long will your personal data be kept?

Your personal data will not be kept longer than is strictly necessary to achieve the purposes for which your data is collected. Personal data provided to receive newsletters will be deleted as soon as you unsubscribe from the mailing list. If you do not open the newsletters for more than one year, your personal data will be deleted.

Sharing personal data with third parties

Aowajoy/Joy Ligteringen does not sell or share your data to third parties and only provides it if this is necessary for the execution of our agreement with you or to comply with a legal obligation.

Cookies, or similar techniques, that we use

Aowajoy/Joy Ligteringen uses functional, analytical and tracking cookies. A cookie is a small text file that is stored in the browser of your computer, tablet or smartphone when you first visit this website and uses cookies with a purely technical functionality. These ensure that the website works properly and that, for example, your preference settings are remembered. You can unsubscribe from cookies by setting your internet browser so that it no longer stores cookies. In addition, you can also delete all information previously stored via the settings of your browser.

View, adjust or delete data

You have the right to view, correct or delete your personal data. In addition, you have the right to withdraw your consent to data processing or to object to the processing of your personal data and you have the right to data portability. This means that you can submit a request to Aowajoy/Joy Ligteringen to view, correct, delete or send your stored personal data to another organization. You can do this by sending a message to contact@aowajoy.com. To ensure that the request for access has been made by you, I ask you to enclose a copy of your proof of identity with the request. Make your passport photo, MRZ (machine readable zone, the strip with numbers at the bottom of the passport), passport number and Citizen Service Number (BSN) black in this copy. This is to protect your privacy. I will respond to your request as quickly as possible, but within four weeks. Aowajoy/Joy Ligteringen would also like to point out that you have the option to file a complaint with the national supervisory authority, the Dutch Data Protection Authority. This can be done via the following link:

<https://autoriteitpersoonsgegevens.nl/nl/contact-met-de-autoriteit-persoonsgegevens/tip-ons>

How is your personal data being protected

Aowajoy/Joy Ligteringen takes the protection of your data seriously and takes appropriate measures to prevent misuse, loss, unauthorized access, unwanted disclosure, counteracting and unauthorized modification. If you have the impression that your data is not properly secured or there are indications of misuse, please contact me: contact@aowajoy.com

Aowajoy/Joy Ligteringen has taken various measures to ensure that it complies with the General Data Protection Regulation (GDPR): and has, among other things, created an SSL-secured website, the privacy statement and a cookie statement. Aowajoy/Joy Ligteringen offers the customer insight into personal data upon request and the option to change or delete them.